



Background

The state of Texas went live on March 1, 1995. Texas offers acceptance of state benefits under the Lone Star program and operating rules. Northrop Grumman is the primary contractor, and acts as the transaction authorizer for the state. Affiliated Card Services (ACS) is in charge of Retailer Management in Texas. Any calls concerning Retailer Management issues should be directed to (888) 512-0677.

BINs (Card Length)

State cards: 610098 (19)

Transactions Supported

Food Stamp and Cash Benefit Purchases

Cash Benefit Purchase with Cash Back

Cash Benefit Cash Only

Food Stamp and Cash Benefit Reversals (Void)

Food Stamp Return

Food Stamp/Cash Benefit Electronic Voucher

Food Stamp/Cash Benefit Manual Voucher

Food Stamp Electronic/Manual Vouchers

Refer to the Concord Policy and Procedures manual for in-depth information on processing electronic vouchers. To acquire a manual voucher approval number, please contact the GTech Help Desk at (800) 418-8000. The merchant may either mail the manual voucher to Affiliated Card Services (ACS) or submit the transaction electronically.

State Equipment Support

State equipment for the state of Texas supports both Food Stamp and Cash Benefit transactions.

State and Commercial Equipment

The state of Texas allows both state and commercial equipment to be installed in one location.

Rebates

Texas will provide retailers \$.50 for the first two pure cash back transactions of \$50 or more per card. After that, Texas will allow the retailers to charge the recipients \$.50 for the same transactions.

Ordering Manual Vouchers and Logos

Affiliated Card Services (ACS) supplies merchants within the state of Texas with both manual vouchers and program signage. Contact ACS at (888) 512-0677.

Contracts

Each merchant must contract with Concord. Concord must also receive a Schedule 1 for each merchant. Each merchant must receive a copy of the Addendum 1 as it is referenced in the Concord contract.

Application Process

The Schedule 1 includes the FNS number from the Food and Nutrition Services group, which is part of the U.S. Department of Agriculture. Concord adds the FNS number to the merchant's profile. Concord requires three business days from the date Concord receives the contract rider and Schedule 1 to the time the merchant can go live on EBT. EFunds implemented the FNS REDE file system, which accesses the FNS' file of valid FNS numbers before authorizing the transaction. Before the merchant can go live on EBT, the merchant must verify with the regional FNS office that the merchant's FNS number appears on the REDE file. The FNS office phone numbers Texas are (713) 718-3078, (214) 655-5035, or (512) 916-5688

Card Usage in Other States

To accept Texas cards in other states, the merchant must indicate on the Schedule 1 that they would like to accept Texas cards.

Adjustments

The state of Texas is one of only a few that allows adjustments to be processed. Adjustment requests should be made through the Concord help desk.

For further information, please contact your Concord Account Executive.