

Background

The state of North Dakota went live on May 1, 1996. North Dakota offers acceptance of food stamp benefits under the North Dakota program. Citibank is the primary contractor for the state and the transaction authorizer. For questions, please contact Citibank at (800) 230-0179.

BINs (Card Length)

State cards: 5081325 (16)

Transactions Supported

Food Stamp Purchases
Food Stamp Reversals (Void)
Food Stamp Balance Inquiry
Food Stamp Return
Food Stamp Manual Voucher

Food Stamp Manual Vouchers

To acquire a manual voucher approval number, please contact Citibank Retailer Services at (800) 374-9400. The manual voucher must be mailed to Citibank for the merchant to receive funds.

State Equipment Support

State equipment for the state of North Dakota supports Food Stamp transactions only.

State and Commercial Equipment

The state of North Dakota does allow both state and commercial equipment to be installed in one location.

Rebates

The state of North Dakota does not offer rebate fees to the retailer for EBT transactions.

Ordering Manual Vouchers and Logos

Citibank supplies merchants within the state of North Dakota with both manual vouchers and program signage. Contact Citibank at (800) 230-0179.

Contracts

Each merchant must contract directly with Citibank. CONCORD must receive a Schedule 1 from each merchant.

Application Process

The Schedule 1 must indicate the merchant's FNS number for EBT processing. CONCORD then adds the FNS number to the merchant's profile. CONCORD requires three business days from the date CONCORD receives the contract rider and Schedule 1 to the time the merchant can go live on EBT.

Card Usage in Other States

To accept North Dakota cards in other states, the merchant must contract directly with Citibank. The merchant must then submit a Schedule 1 to CONCORD indicating their wish to accept North Dakota cards at their location.

Adjustments

At this time, there is no clear answer on whether or not the U.S. Department of Agriculture will allow adjustments on Food Stamp accounts to be processed for the state of North Dakota. Adjustments may be made to Food Stamp accounts if they are in favor of the Cardholder/Client, but not the Retailer.

For further information, please contact your CONCORD Account Executive.