

State of Iowa

Background

The state of Iowa went live on July 14, 1997. Iowa offers acceptance of state benefits. The transaction authorizer for Iowa is the debit network Shazam. For questions, please contact Shazam at 1-800-537-5427 ext.2906.

BINs (Card Length)

State cards: 562376 (16)

Transactions Supported

Food Stamp and Cash Benefit Purchases

Cash Benefit Purchase with Cash Back

Cash Benefit Cash Only

Food Stamp and Cash Benefit Reversals (Void)

Food Stamp Manual Vouchers

The state of Iowa does not support a manual or electronic voucher procedure.

State Equipment Support

The state of Iowa does not offer state equipment to retailers.

State and Commercial Equipment

Participation in the Iowa EBT program requires use of commercial equipment.

Rebates

The state of Iowa does not offer rebate fees to the retailer for EBT transactions.

Ordering Logos

Since the Iowa EBT program is still in a pilot phase, there are no logos to be ordered.

Contracts

Each merchant must contract with CONCORD. CONCORD must also receive a Schedule 1 from each merchant.

Application Process

The Schedule 1 includes the FNS number from the Food and Nutrition Services group, which is part of the U.S. Department of Agriculture. This seven (7) digit number, along with other merchant information, is sent to Shazam for addition to their database. CONCORD then adds the FNS number to the merchant's profile. Since Shazam must hard code FNS numbers in their code, CONCORD requires ten (10) days from receipt of the merchant contract, Schedule 1, and merchant application (where necessary) to going live on the EBT program.

Card Usage in Other States

The state of Iowa allows merchants in Linn county, Iowa only to participate in their EBT program at this time.

Adjustments

At this time, there is no clear answer on whether or not the U.S. Department of Agriculture will allow adjustments on Food Stamp accounts to be processed for the state of Iowa. Adjustments may be made to Food Stamp accounts if they are in favor of the Cardholder/Client, but not the Retailer. Also, adjustments to Cash Benefit accounts are permitted in favor of either the Cardholder/Client or the Retailer.

For further information, please contact your CONCORD Account Executive.